

## OUR MAIN CONTACT DETAILS



General Enquiries  
**0800 048 3516**

**POWER CUT?  
CALL 105**



Our main website  
**ssen.co.uk**

Be the first to know about any work we're doing in your area by following us on social media:



On twitter  
**@ssencommunity**



On facebook  
**/ssencommunity**

If you require any further information on the project, or have any special requirements you wish to discuss, please contact:

Graeme Potter

Senior Project Engineer

**07436512303**

Energieo

**Between 9am - 4pm**

Or

Or

Lewis Tiltman Contracts

**07512325633**

Manager Infintiy



**IMPORTANT NOTICE**  
**PLEASE READ THIS IS NOT A CIRCULAR**

## UPGRADING YOUR ELECTRICITY NETWORK IN NEWMILTON



Southern Electricity Networks is a trading name of: Scottish and Southern Energy Power Distribution Limited Registered in Scotland No. SC213459; Scottish Hydro Electric Transmission plc Registered in Scotland No. SC213461; Scottish Hydro Electric Power Distribution plc Registered in Scotland No. SC213460; (all having their Registered Offices at Inverlorn House 200 Dunkeld Road Perth PH1 3AQ); and Southern Electric Power Distribution plc Registered in England & Wales No. 04094290 having their Registered Office at No.1 Forbury Place 43 Forbury Road Reading RG1 3JH which are members of the SSE Group



**Scottish & Southern  
Electricity Networks**



**We are Enerveo Ltd working in behalf of Scottish and Southern Electricity Networks, the company that owns and looks after your local substations, underground cables, wooden poles and overhead wires.**

As part of our ongoing commitment to provide a quality service and improve supply reliability, we will be investing in the network in your area. Our works will commence on 17<sup>th</sup> June 2024 Running for a period of 8 weeks.

**How this will affect you:**

The replacement will unfortunately interrupt your supply for approximately 30 minutes, while we transfer your cable onto the new mains cable. To ensure you are kept up to date, a reminder card will be delivered 7 days before the planned interruption takes place, After the interruption you may need to check your trip switch is still in the 'ON' position.

The cable replacement route of works will incorporate Chatsworth Way, Beaulieu Close, Cadhay Close, Breamore Close, Blair Close & Hatfield Court. Access to properties will be maintained during these works.

We will do everything possible to ensure that we complete our works on schedule. However, we hope you will appreciate that site conditions may cause some adjustment to this plan and if this is the case, we will aim to let you know as soon as possible.

## **PRIORITY SERVICES REGISTER**

For some customers, not having electricity can cause particular problems; for these customers we have our Priority Services Register which can offer extra care and support when the power is off.

### **Customers can sign up for our free Priority Services Register if they:**

- Use medical equipment/aids reliant on electricity
- Are over 60
- Are deaf or hard of hearing
- Have a disability
- Live with children under five
- Are blind or partially-sighted
- Have a chronic illness
- Temporarily need extra support

## **OUR PRIORITY SERVICES CONTACT DETAILS**



Priority Services Register web page  
**ssen.co.uk/psr**



Priority Services Register  
**0800 294 3259**



Priority Services Register Text Phone  
**0800 316 5457**